



*CHANGE MANAGEMENT CONSULTING, INC.*  
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*STANLEY CHERKASKY*  
*PRESIDENT & FOUNDER*

April 12, 2011

Ms. Michelle R Carraway  
President  
Carr Manufacturing Company  
19675 Descartes  
Foothill Ranch, CA 92610

Subject: Pending ISO 9001:2008 Registration

Dear Ms. Carraway,

Congratulations! Carr Manufacturing Company has taken a major step toward achieving ISO 9001:2008 Registration for your Foothill Ranch, California facilities.

Your selection of Change Management Consulting as your ISO 9001 consultant signifies that Carr Manufacturing Company is serious about attaining ISO 9001 Registration and we expect that you should receive your Registration later this year. This decision brings Carr Manufacturing one step closer to demonstrating a true commitment to quality and proving to current and potential customers that you can meet internationally recognized quality standards.

The ISO 9001:2008 standard requires consistency of quality services that takes Carr Manufacturing to the next level by concentrating on the identification and management of anything that can affect the outcome and quality of the product or service. Upon completing the ISO registration process, you will be issued an official certificate bearing the seals of the ANAB. These can be used by your company for advertising, promotional literature and stationary.

Thank you for choosing Change Management Consulting to assist you as you embark upon your ISO 9001:2008 journey. Should you have any questions between now and the time of your audit, please do not hesitate to call.

Sincerely,

Stanley Cherkasky